



QUALITY POLICY


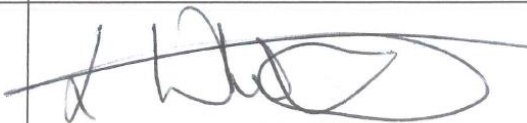
Customer satisfaction is our aim, through the timely production and delivery of products within the agreed specification.

Our Quality Management System is documented in the form of a Quality Manual, Codes of Practice and Data Sheets/Standards and covers all aspects of the business that affect quality. These procedures are mandatory on everybody in the Company. The Company has held approval to BS EN ISO 9001 standard since 2002 and is committed to remain so.

A structured policy of investment in new technology, training and modern management techniques, enables us to continually improve our performance, and control all aspects of the finished product.

We continue to develop our range of hot rolled steel flats, bars, special profiles and enhanced performance steels. Our product expertise and ongoing commitment to continual improvement and customer satisfaction, is the heart of our business success and enhances the “made to order” benefit of dealing directly with our mills.

06 December 2021

Martyn Coles	Lee White
Director	Director
	

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