



QUALITY POLICY

Customer satisfaction is our aim, through the timely production and delivery of products within the agreed specification.


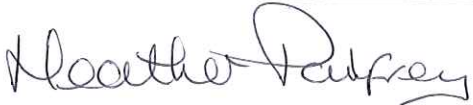
Our Quality Management System is documented in the form of a Quality Manual and Codes of Practice and covers all aspects of the business that affect quality. These procedures are mandatory on everybody in the Company. The Company has held approval to the appropriate BSENISO 9000 series standard (formerly BS5750 Pt.2) since 1987 and is committed to remain so.

A structured policy of investment in new technology, training and modern management techniques, enables us to continually improve our performance, and control all aspects of the finished product.

We continue to develop our range of hot rolled steel flats, bars, special profiles and enhanced performance steels.

Our product expertise and ongoing commitment to continual improvement and customer satisfaction, is the heart of our business success and enhances the "made to order" benefit of dealing directly with our mills.

08 November 2019

Martyn Coles	Heather Palfrey
Director	Director
	

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